

Floridavillaparadise Booking Terms and Conditions

Arrangements are made subject to the following terms and conditions and receipt of the deposit confirms That you the guest understand and accept these conditions. In the event of a dispute they will be quoted to you.

Your booking is confirmed once we have received your deposit and booking form, and the confirmation invoice has been issued by us. No further invoice will be issued, therefore please make a note of the balance due date.

Deposit - 1 WEEKS STAY = **GBP £100 / USD \$170** 2 WEEKS STAY = **GBP £200 / USD \$340** this is required to secure the dates required. This is non-refundable in the event of cancellation.

Balance – The balance payable is due 10 weeks before departure date. No reminder will be issued.

Note - If you book within 4 weeks, we will require the full payment at the time of booking.

Security Deposit – A refundable security deposit will be required for the amount of **GBP £200 / \$340** Payable by cheque along with your balance to pay. This deposit will be refunded to you between 14 and 28 days of returning home subject to a status report from our management company in Florida. This is to **Cover any excessive and extreme use of electricity eg Air conditioning on full with external doors open and pool blanket not being used each evening, excessive cleaning costs and any damage, breakage or loss to the villa and contents.**

What's included: You have the use of the villa including all utilities except pool heating, for which a supplement is payable. Your holiday home is cleaned and prepared for your arrival. Maid service however is not usual in Florida private homes and it's therefore up to you to keep the property clean and to change and wash bed linen and towels which are supplied during your stay.

Note: Your holiday home is available from 4.00pm local time on the day of arrival and departure time Is no later than 10.00am local time.

Cancellation charges: We must be notified in writing as soon as possible in the event of cancellation. Should you cancel your booking, or should we have to cancel the arrangements due to clients failure to pay the balance within the time allowed prior to departure, the following charges will apply.

- More than 2 calender months before departure**Deposit forfeited**
- Between 1 and 2 calender months before departure.....**50% of total cost forfeited**
- Less than 28 days before departure.....**100% of total cost forfeited**

We reserve the right to cancel your booking if your balance is not paid by the date due.

Amendments: Alterations to confirmed bookings can be made at my discretion and the guests request, an administration fee of GBP £15 / USD \$25 will be charged. Please confirm changes in writing along with a cheque for GBP £15 / USD \$25 made payable to David woods.

Accommodation: You are going to a named villa, no alternative accommodation will be offered if you are dissatisfied.

Note: Only the persons named on the booking form are allowed to stay in the house any others will be asked to leave. The villa shall not be rented to anyone under the age of 21 or sub let to anyone else.

Note: We cannot be held responsible for any withdrawal of amenities within the development or any breakdown of **equipment/appliances (inc pool heaters) computers etc** in or around your vacation villa During your stay. Every effort will be made to make good any repairs in a timely manner.

Poolheat: If required this should be requested at the time of booking and **paid for with the final balance.**

In the event the pool heat is requested and paid for we cannot guarantee the temperature as this will vary according to several factors the main one being the weather conditions. The water temperature can only differ from the air temperature by 10-15 degrees. The Pool heater will automatically shut off if the air temperature drops below 40 degrees (f). In order to maintain a good warm temperature we request that you use the **pool blanket** provided when the pool is not in use.

Liability: During your stay we do not accept any liability whatsoever for 1. death 2. personal injury 3. sickness 4. Accident 5. Loss of luggage 5. loss of personal effects or any other misadventure which might occur whilst renting my villa however caused. This will include the use of all equipment in the villa including cot, highchair and stroller etc. Also with the swimming pool we do not accept liability whatsoever for 1. injury 2. death 3. any other accident or incident that may occur however caused as a result of Use of the pool, surrounding area, inflatable toys life jacket, and pool blanket etc.

Insurance: It is advisable that cancellation insurance is contained in your travel insurance and taken out when booking.

Note: Please bear in mind that your villa is situated on a development of vacation homes, therefore we cannot be held responsible for any ongoing construction, or alterations to existing homes or any noise/nuisance as a result on or around the development.

Force Majeure: We cannot accept or be responsible for or be liable in respect of loss, damage or changes caused by force majeure eg strikes, floods, war, closure of airports, weather conditions or any other events beyond our control.

Smoking: Please note that this villa is strictly **non-smoking**. This is in order to keep the villa clean and odour free and to avoid triggering the smoke alarm please remember to abide by this for your own safety

Animals & pets: No animals or pets with the exception of guide dogs are permitted in the villa.

Departure: Please remember to vacate the villa on departure by **10.00AM** Local time this is very important in order to prepare the villa and cleaning, any excessive cleaning taking longer than 4 hours will be charged per hour GBP £10 / USD \$18 and deducted from your security deposit. **Please leave the villa as you found it after your vacation and try to ensure everything is returned to the correct place.**

Complaints: In the unlikely event of a complaint during your stay please contact me or my management company immediately. They are at your service to deal with any complaints reported 24/7. If you are unhappy with the outcome then please report this to me on your return. Any complaint not reported to the management company during your stay will not be considered after your stay.

Documentation: When we have received the full balance for your booking we will send you the details, and information on collecting your keys for the villa. The keys will be provided in a lock box facility and you will be given a **security code**. You will need this in order to allow access to the security box. The security box can be found at the entrance to the property. Please remember to take these details with you.

Important: Above all we want you to have the most memorable holiday ever and I am confident this will be the case when staying at floridavillaparadise, and I welcome any feedback. davidwoods37@btinternet.com

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